

Privacy statement Profound BV

Information which will be provided by you to Profound, will be processed in accordance with the General Data Protection Regulation as shown in this privacy statement. Profound BV only uses collected data for the specific purpose for which you provided the data.

Please find an overview of the personal data we process:

- Name organization
- First name/initials and surname contact
- Male/female
- Address
- Phone number
- E-mail address
- Other personal data provided by you, for example by creating a profile on our website, in correspondence and by telephone
- Bank account of your organization

Profound BV can process your personal data for the following purposes:

- Delivery of goods and services
- Possibility to create an account
- Handling payments
- Providing our newsletter and/or advertising leaflets
- Participation in the Profound Academy
- To contact you by mail or phone if necessary to deliver our products and/or to be at service
- To inform you about changes to our services and products

Profound BV does not make decisions based on automated processing on matters that can have (significant) consequences for persons. These are decisions taken by computer programs or systems, without the involvement of a person (for example an employee of Profound BV).

Profound BV does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We use the following storage periods:

Personal data:	up to 7 years
Financial data:	up to 10 years
Project files:	up to 7 years
Application documents:	minimum 4 weeks, maximum one year (if no further follow-up occurs)

Profound BV will not sell your information to third parties and will only provide this if necessary for the execution of our agreement or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processing agreement to ensure the same level of security and confidentiality of your data. Profound BV remains responsible for these processing operations.

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your permission for the data processing or to object to the processing of your personal data by Profound BV. You also have the right to data portability which means you can submit a request to send the personal information we have stored, to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your permission or objection to the processing of your personal data to support@profound.nl. To ensure that the request for access has been made by you, we ask you add a copy of your ID. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black in this copy. This is to protect your



privacy. We respond as quickly as possible to your request, but within four weeks. Profound BV would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done by the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

Profound takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our support department by support@profound.nl.

If you have questions about this privacy statement, about the processing of your personal data in general, or if you wish to view, modify or delete your data, please contact us at:

Profound BV
Limaweg 17
2743 CB Waddinxveen
Phone: +31 (0) 182-640964
Mail: support@profound.nl