



RMA Form

The delivery of a completed form contributes to a smooth acceptance and faster turnaround time.

Contact- and invoice information

Last name _____ First name _____

Company name _____

Address _____

Postal code _____ Purchase No. _____

Mailaddress _____

Phone number _____

RMA-no.: <i>To be completed by Profound</i>
20PM_____ Receipt date

Shipping information (tick if applicable)

- Please take care of the return shipment.
- I like to arrange a pick-up (An order surcharge of € 45,00 is charged)

Shipping address if different from contact information

Contact _____

Company name _____

Country _____

Mail address _____

Phone number _____

To be completed by Profound				
No. of collies :				
Dim. 1:	x	x	cm	kg
Dim. 2:	x	x	cm	kg
Signed up for pick-up : <input type="checkbox"/>				

Equipment supplied

If you do not have an M&S contract, the minimum research and repair costs are € 130,00 (excl. VAT)

- I would like a cost estimate if the total repair costs exceed the budget of € _____

Serial number system	Serial number sensor	Calibration Mark if yes	Additional problem description (if applicable)
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	

- o In case of specific problems with your equipment, it is always desirable to email data files of your system (s) in advance to rma@profound.nl
- o The standard turnaround time for RMA activities is a maximum of 10 working days for Profound equipment.
- o Any further correspondence regarding the status, additional required work of your RMA order or notifications regarding additional costs and shipping that apply will be made through rma@profound.nl

A 3-month warranty is provided on repairs carried out. The standard conditions of Profound BV apply to RMA activities.

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